



CASE MANAGEMENT



Our Homeless Services Case Management Program assists people over the age of 18 with moderate to high support needs who are experiencing housing issues.

This program addresses homelessness with the aim to shift the service system away from short term and crisis solutions to long term accommodation and support to people who are homeless or at risk of homelessness.

The Case Management program works with people that are experiencing housing issues due to but not limited to:

- Family Violence
- Gambling
- Drug, Alcohol or other addictions
- Disability
- Mental Health
- Unemployment
- Discrimination – which can include LGBTI, Cultural Sensitivity and CALD Communities

The Case Management Program will support you in finding long term accommodation whether through:

- Private rental including real estates
- Public Housing
- AHA Property

The Case Management Program aims to assist you to gain and sustain permanent housing through the development of goal setting, problem solving, budgeting and linkages into the community. Goals are individually tailored to meet the needs of those entering the program, ensuring client focussed outcomes.

For more information please contact:

Team Leader – Homeless Services tel 03 5444 9015

The Case Management program operates to standard business hours.
If you require emergency housing assistance after hours:

Emergency Accommodation
tel 1800 825 955

www.havenhomesafe.org.au



*Haven, Home, Safe
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